Panaya

SENWES ACCELERATES SAP ECC UPGRADE WITH PANAYA

CUSTOMER PROFILE

Agriculture

WEBSITE

https://www.senwes.co.za

LOCATION

South Africa

NEED

- Thorough testing and Sign-off
- Preparation for SAP S/4 Hana migration
- Efficient change management

THE IMPACT

- Code Corrections: Panaya automatically assisted in the completion of 499 code corrections.

- Comprehensive Testing: Over 8 weeks, 3,547 transactions were successfully tested.

- Time Efficiency: Panaya enabled Senwes to complete the SAP upgrade in half the time of the previous upgrade.

ABOUT SENWES

Senwes, headquartered in South Africa, is a prominent agricultural company. With a rich history spanning decades, Senwes has established itself as a leader in providing innovative solutions and services to the agricultural sector. The company's commitment to sustainable farming practices, coupled with a wide range of products and services, has contributed to its reputation as a trusted partner for farmers and stakeholders across the agricultural value chain.

THE CHALLENGE

Senwes faced a challenging scenario when undertaking an SAP ECC upgrade. The company's seasonal nature demanded a quick and efficient upgrade process, as extended downtime or prolonged code freezes in the production environment would have an adverse impact on their business. With a smaller team and a constrained timeframe, Senwes needed a solution that would streamline the upgrade process and ensure successful testing and sign-off.

Senwes encountered several challenges during the SAP ECC upgrade:

- Constrained timeframe due to the seasonality of the business.
- Smaller upgrade team, leading to limited capacity allocation.
- Critical need for thorough testing and sign-off, increasing the project's duration.

"From enabling automatic code corrections to facilitating fast and efficient change impact analysis, Panaya has proven to be an invaluable partner"
Muhammad Amod, Head of IT Application Services

THE SOLUTION

In response to the challenges, Senwes decided to partner with Panaya for their SAP ECC upgrade in 2022. The company aimed to leverage Panaya's capabilities to facilitate Change Impact Analysis, ultimately achieving a successful upgrade in half the time of the previous one.

Key aspects of how Panaya addressed Senwes' challenges:

Impact Analysis:
Panaya facilitated an impact analysis, allowing Senwes IT to view the impact of changes on the system and filter through multiple unused reports and programs.

Testing Efficiency: Panaya enabled Senwes to
create test cases efficiently, ensuring comprehensive testing, documentation, and sign-off of critical tests. This significantly contributed to the success of the go-live phase.

Code Corrections: Before the first phase of
testing commenced, Panaya assisted in completing 499 code corrections, ensuring a smoother testing process.

Transaction Testing: Over 8 weeks, Panaya
tested 3,547 transactions, demonstrating its effectiveness in managing and executing a large volume of tests within a constrained timeframe.

THE RESULTS

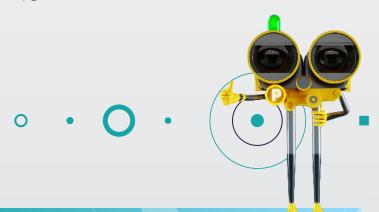The SAP ECC upgrade project with Panaya provided Senwes with valuable:

Collaboration between Business and IT:
Successful projects require strong collaboration between the business and IT teams. Senwes recognized the significance of this collaboration throughout the upgrade process.

Comprehensive Planning: The project
emphasized the importance of comprehensive project plans and test cases. Overlooking smaller aspects of an upgrade can prove pivotal, and Senwes learned the benefit of approaching upgrades with meticulous planning.

Selecting the Right Partner: SAP being a critical
part of Senwes' IT architecture, Panaya proved to be a trusted partner. The efficiency unlocked through this collaboration positions Panaya as a reliable choice for future innovations and upgrades.

ABOUT PANAYA

Panaya enables organizations to accelerate application change and continuously deliver innovation with its Change Intelligence Platform. Panaya provides cloud-based application delivery and testing solutions that ensure collaboration between Business and IT. Enabling enterprise agility with faster release velocity and uncompromising quality, Panaya delivers an optimized user experience with end-to-end visibility of the application lifecycle. Since 2006, 3,000 companies in 62 countries, including a third of the Fortune 500, have been using Panaya to deliver quick quality change to enterprise ERP & CRM applications.